

# OneOnOne

One Credit Union Member Newsletter | Spring 2021

## President's Pen


After a long, cold, strange winter, spring is here at last! And with the new season, we see improving pandemic statistics in our communities. Our collective efforts (and sacrifices) have brought us through what we hope is the worst of the storm.

And with this optimism, we have fully re-opened our branch lobbies. This does not mean, however, that we are letting our guard down. We ask your continued cooperation with all safety measures such as masks and social distancing. The health and safety of our members, staff and our shared community is our top priority.

Out of an abundance of caution, we will still hold our Annual Meeting via WebEx. It is too hard to predict what the guidelines will be for large gatherings later this spring. Please save the date - Thursday, May 20th at 4pm for our Annual Meeting. Details will follow later this month; watch the website and your email for updates.

Lastly, I want to thank you for participating in our Annual Member Survey. Your feedback is a gift, and helps guide us as we navigate our future together. We are delighted that over 93% of member expectations were met or exceeded. You recognized the strength of our staff and the improvements in our online/mobile banking platform. We continue to focus on other remote delivery options, such as ATMs.

Thank you again for being a member. We look forward to *actually* seeing all of you soon! Stay safe and be well.



Brett A. Smith  
President and CEO



## Branches are Open!

We are delighted to welcome back our members to the branches. Thanks to all for your patience as we all dealt with the weird world this pandemic has created. [Lobby hours can be found here.](#) Please remember your mask when you visit! Safety first.

## Annual Meeting

Due to uncertainties surrounding the pandemic, One Credit Union will be holding the Annual Meeting online this year. The meeting will be held on **May 20th at 4PM via Webex**. All members must register for the meeting to attend. [Register Now!](#)



## Scholarships Available

Every spring One Credit Union awards seven \$1,000 scholarships to deserving High School Seniors in our communities who will be continuing their education in the fall. **Application deadline is April 18th.** Get details and submit an application [online](#).



## Checking Changes

We are pleased to announce our migration to the new checking lineup will be completed on May 1st. Importantly, your account number, debit card, automatic payments and deposits will stay the same. Members are welcome to try our Rewards Plus Checking free for two months (\$12 value, \$6/month thereafter). The Rewards account more than pays for itself with benefits such as cell phone insurance that is typically less expensive than you can get from your carrier. And that is just one of the many benefits! [See all account options.](#) Changing is easy. [Just give us a call.](#)



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