

OneOnOne

One Credit Union Member Newsletter | Fall 2020

President's Pen

I am delighted to tell you that our new website will be going live in October. The new site makes it even easier, and safer, to do business with One Credit Union. In the wake of the pandemic, we have all been challenged to find new ways to do business and stay safe while doing so. One of the priorities of the new design was to find more ways to help members who may not be able to or have the desire to come into the branches to conduct business. With secure forms and live chat, our goal is to be just as personable, friendly and helpful as if you walked through the doors of one of our branches. Combined with the streamlined Online Banking System upgrade released in April, our digital delivery of services has had a major overhaul in 2020!

We do look forward to when we can all be together again. We miss seeing our members face-to-face. Heck we miss seeing our teammates face-to-face. With just over a third of our team working remotely, it added a new dimension, and challenge, to our efforts to be "Together, we're One" - and it's a challenge we work through every day to achieve, without losing a step in our service to you, our member owners.

Thank you again for being a member. Stay safe and be well.

Brett A. Smith



Brett A. Smith
President and CEO
One Credit Union



Our new website will roll out in October. Our goal was to make the site a "digital branch" with features like improved search and live chat to help guide you to get what you need as quickly as possible. The site is mobile friendly, with clean navigation that collapses for ease of viewing on any device. And most importantly, the Online Banking login is still in the top right hand corner of every page, for your ease and convenience!



2 Months Free!

Our new Rewards Checking options provide real money saving benefits - even at the grocery store! Our members are giving it rave reviews! For a limited time, you can open (or upgrade) your checking account to test it out to see if it makes sense for you - with no fee for 2 months! If you are not satisfied, we'll switch you back, no questions asked, no problem. It's worth a look! [Learn more.](#)

Refinance & Save!

Do you have an auto loan at another financial institution? If so, you are paying too much! Bring that loan back to One CU and we will take 1% off the rate you are paying when you refinance with us! That's right. Same car. LOWER payments. Keep that money in your pocket where it belongs! [Learn more.](#)



[Calculate how much you can save!](#)

Education Spotlight - Credit Scores

Looking to improve your credit score? At One CU, we have a host of educational tools you can use to help improve your credit! Check them out:

- [Everything You Need to Know About Improving a Poor Credit Score](#)
- [How Credit Scores are Created](#)



- [How Credit Card Use Affects Your Credit Score](#)

[Browse All Credit Content.](#)

We've helped many of our members improve their credit score with our Visa credit cards! [Apply for one today!](#)

[Browse All Enrich Resources!](#)

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