

Senior MSR: Full Time – Newport, NH

One Credit Union is currently seeking an experienced **Full-Time Senior MSR** (Member Services Representative) to join our Newport, NH Team. The **Senior MSR** will be the primary new account person for our members while also assisting the loan officers and teller line as needed. As a sales coach, the **Senior MSR** will help their teammates make quality referrals and demonstrate how listening to member cues and clues can result in opportunities.

The ideal candidate will (have):

- 2-3 years of experience in a sales environment with a solid track record (including cross selling)
- 4-5 years of banking or financial services experience
- 18-24 months of loan origination experience
- Great interpersonal and communication (written and oral) skills.
- Ability to work branch hours.
- Strong TEAM player.
- Demonstrated organizational skills while managing multiple tasks.
- Well organized individual with time management and prioritization skills.
- Processes consumer loan applications which will include: application input, understanding credit, income and evaluation analysis, product and regulatory knowledge as well as loan closing
- Underwrite and approve loans based on lending authority
- Have supervisor authority which may include policy exception, staff supervisor, and system override capability. Typically the Sr. MSR's authority would supersede that of a Senior Teller in a branch that had both. All authority will be given at the Branch Manager's discretion.

Requirements:

- High School Diploma or equivalent. Associates or B.S. in Business or related field desired
- Wages commensurate with experience and skillsets.
- Benefits offered:
Health Care, HRA, FSA, Dental, Vision, Life & Disability, 401k plan, Holidays (10), Paid Time Off (PTO)

Email cover letter, resume and
references to

jobs@onecu.org

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