

# MSR: Full Time – Claremont, NH

**One Credit Union** is currently seeking an experienced **Full-Time MSR** (Member Services Representative) to join our Claremont, NH Team. The **MSR** will be the primary new account person for our members while also assisting the teller line as needed. As a sales coach, the **MSR** will help their teammates make quality referrals and demonstrate how listening to member cues and clues can result in opportunities

## **The ideal candidate will have:**

- 2-3 years of experience in a sales environment with a solid track record (including cross selling)
- 2-3 years of banking or financial services experience
- 1+ year(s) experience in cash handling position that involved customer service
- Great interpersonal and communication (written and oral) skills.
- Ability to work branch hours.
- Strong TEAM player.
- Demonstrated organizational skills while managing multiple tasks.
- Well organized individual with time management and prioritization skills.
- Will be responsible for meeting individual sales and service goals
- Processes consumer loan applications which may include: application input, understanding credit, income and evaluation analysis, product and regulatory knowledge as well as loan closing
- Advises members on how our products and services can meet their financial needs

## **Requirements:**

- High School Diploma or equivalent. Associates or B.S. in Business or related field desired
- Wages commensurate with experience and skillsets.
- Benefits offered:  
Health Care, HRA, FSA, Dental, Vision, Life & Disability, 401k plan, Holidays (10), Paid Time Off (PTO)

**Email cover letter, resume and  
references to**

**[jobs@onecu.org](mailto:jobs@onecu.org)**

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